

# KABI JAGADRAM ROY GOVERNMENT GENERAL DEGREE COLLEGE

## INTERNAL QUALITY ASSURANCE CELL (IQAC)

Mejia, Dist. Bankura, PIN 722 143 (West Bengal)

Office: +91-3241-250250; website: [www.ggdcmejia.in](http://www.ggdcmejia.in); e-mail: [kjrggdcmejia@gmail.com](mailto:kjrggdcmejia@gmail.com)

## FEEDBACK ANALYSIS AND ACTION TAKEN REPORT ON ACADEMIC PERFORMANCE AND OVERALL AMBIANCE OF THE COLLEGE (SESSION: 2023-24)

The Internal Quality Assurance Cell (IQAC), Kabi Jagadram Roy Government General Degree College, Mejia carried out exercises during June, 2024 for the evaluation of Academic Performance and Overall Ambiance of the college for the Academic Year 2023-2024 through analysis of feedback received from students, guardians, and teachers. The salient points of the feedback analysis and required actions are as follows:

### 1. STUDENTS' FEEDBACK ANALYSIS

#### A. Summary of the comments and suggestions received from the students:

- Many students have mentioned lack of sports facility, playground in the college.
- Some of the students have demanded for better library facility, and librarian.
- There is only one faculty member in the department of English, which is a major concern of the students.
- They are mostly satisfied with teacher-student relation and cultural activities in the campus.

#### B. Conclusions drawn from the analysis of the feedback received from students:

- a) Although students are mostly satisfied with the overall ambiance of the college, there are some discontents over the basic amenities available in the college campus, like drinking water, toilets, canteen, common room etc.
- b) Students are largely satisfied with the cultural activities hosted and patronized by the college. But on the other hand, they are not happy with the scope of sports activity and infrastructure related to sports in the college campus.
- c) Majority of the students are satisfied with the scope of grievance redressal in the college. This is also corroborated by their feedback on teacher-student relation.
- d) Students have expressed their satisfaction over the academic performance of the college. But there are discontents over the library, internet connectivity, and ICT facilities in the college.
- e) Students are satisfied with the teachers' overall performance like: completion of syllabus, communication skill, preparedness, regularity, and discipline. They are also satisfied with the curriculum and its delivery.



# KABI JAGADRAM ROY GOVERNMENT GENERAL DEGREE COLLEGE

## INTERNAL QUALITY ASSURANCE CELL (IQAC)

Mejia, Dist. Bankura, PIN 722 143 (West Bengal)

Office: +91-3241-250250; website: www.ggdcmjia.in; e-mail: kjrggdcmejia@gmail.com

### **C. Action Taken Report on students' feedback**

The detailed report of analysis of students' feedback has been placed in IQAC meeting dated 31/01/2025. After long and careful discussion, the members of the IQAC unanimously propose the Officer-in-Charge to take the following measures:

- a) Basic amenities of the college are to be renovated and enhanced. Number of water cooler cum purifiers to be increased. toilets, common room, canteen are needed to be renovated.
- b) The college authority should ask for funds from the Department of Higher Education to set up its own playground. Also, the college will try to increase its expenditure in sports related infrastructure and equipment.
- c) The student access to computers, internet, and ICT tools has to be enhanced.
- d) Digitization of library facility must be implemented soon. Also, library facility should be revamped and a prayer should be made to the Department of Higher Education, for the appointment of a librarian.
- e) A prayer should be made to the Department of Higher Education, for immediate appointment of teachers in the department of English.

## **2. GUARDIANS' FEEDBACK ANALYSIS**

### **A. Summary of the comments and suggestions received from the guardians:**

Some of the guardians have mentioned lack of sports facility, internet connectivity in the college campus. Unavailability of canteen services and poor condition of students' common room are also matter of concern for them.

### **B. Conclusions drawn from the analysis of the feedback received from guardians:**

- a) The guardians of the students are mostly satisfied with the overall ambiance of the college. However, there are some discontents over the basic amenities available in the college campus, like drinking water, toilets etc.
- b) Although most of the guardians are happy with the safety and security in the college campus, some of them raised their concern over it.
- c) The guardians of the students are not satisfied with the scope of extracurricular activities hosted in the college. Lack of infrastructure and equipment related to sports are one of the major reasons behind this dissatisfaction.
- d) Guardians are overwhelmingly happy with the teacher-student relation in the college.
- e) Guardians have expressed their satisfaction over the overall academic performance of the college. They have mostly agreed to the fact that the curriculum and its



# KABI JAGADRAM ROY GOVERNMENT GENERAL DEGREE COLLEGE

## INTERNAL QUALITY ASSURANCE CELL (IQAC)

Mejia, Dist. Bankura, PIN 722 143 (West Bengal)

Office: +91-3241-250250; website: www.ggdcmjia.in; e-mail: kjrggdcmejia@gmail.com

delivery helps the development of knowledge, skills, analytical abilities, personality, and human values of the students.

- f) Guardians are concerned over scope of employability in the curriculum.

### C. Action Taken Report on guardians' feedback

The detailed report of analysis of guardians' feedback has been placed in IQAC meeting dated 31/01/2025. After long and careful discussion, the members of the IQAC unanimously propose the Officer-in-Charge to take the following measures:

- Basic amenities of the college are to be renovated and enhanced. Number of water cooler cum purifiers to be increased. toilets, common room, canteen are needed to be renovated.
- Safety and security of the students in college campus are a matter of concern for some of the guardians. College should arrange more security guards. Cleaning of shrubs and gardens should be done in regular basis.
- The college authority should ask for funds from the Department of Higher Education to set up its own playground. Also, the college will try to increase its expenditure in sports related infrastructure and equipment.
- IQAC requests head of the departments to plan for special classes/ certificate courses, which will be beneficial for the employability of the students (example: classes for competitive examinations).
- More interactions with guardians are needed.

## 3. TEACHERS' FEEDBACK ANALYSIS

### A. Summary of the comments and suggestions received from the teachers:

- There are inadequate number of classrooms, computers, printers in the departments.
- Unavailability of the canteen services and poor condition of the student common room are matters of concern.
- Lack of sports facility (infrastructure, equipment, and playground) is a matter of concern.
- Internet connectivity (Wi-Fi), ICT tools in the classrooms must be enhanced.
- Digitization of the library, appointment of librarian, reading room, and access to journals are needed.
- The college should take initiatives towards campus beautification and enhancement of extracurricular performances of students by offering more facilities. Also, cleanliness of the rooms and toilets should be prioritized.
- Appointment of faculty members in the department of English is urgently needed.



# KABI JAGADRAM ROY GOVERNMENT GENERAL DEGREE COLLEGE

## INTERNAL QUALITY ASSURANCE CELL (IQAC)

Mejia, Dist. Bankura, PIN 722 143 (West Bengal)

Office: +91-3241-250250; website: www.ggdcmjia.in; e-mail: kjrggdcmejia@gmail.com

### **B. Conclusions drawn from the analysis of the feedback received from teachers:**

- a) The teachers are mostly satisfied with the overall ambiance, and safety and security of the college campus. Although a significant number of faculty members are not satisfied with the basic amenities available in the college campus (like drinking water, toilets, canteen etc.)
- b) A significant number of the teachers are not satisfied with the facilities like library, ICT-enabled classrooms, laboratory etc. Necessity to digitize the library has been addressed by some of the faculty members. Even some of them have mentioned severe inadequacy of classrooms, computers, and printers in the departments.
- c) Many faculty members are not satisfied with the scope of pursuing research in the college. Some have suggested that the college should have subscriptions of relevant journals/e-journals.
- d) Although most of the faculties are happy with the extracurricular activities of the college, lack of sports infrastructure and equipment have been addressed by some of them.
- e) Majority of the teachers are happy with the academic performance of the college.
- f) The teachers believe that the curriculum and its delivery help the students to develop their knowledge, analytical abilities, skills, human values, personality etc.
- g) According to faculty members, cleanliness of the rooms and toilets should be prioritized. Also, beautification of college campus is required.
- h) Appointment of faculty members in the department of English is urgently needed.

### **C. Action Taken Report on teachers' feedback**

The detailed report of analysis of teachers' feedback has been placed in IQAC meeting dated 31/01/2025. After long and careful discussion, the members of the IQAC unanimously propose the office of the principal to take the following measures:

- a) Teachers are mostly satisfied with the basic amenities of the college. But there are some issues raised, like: toilets, common room, canteen are needed to be renovated.
- b) Numbers of classrooms, computers, internet connectivity, and ICT tools in classroom must be enhanced.
- c) Digitization of library facility should be implemented soon.
- d) Increased number of computers with internet connectivity and access to important journals will improve the scope of pursuing research work in the college.
- e) The college authority should ask for funds from the Department of Higher Education to set up its own playground. Also, the college will try to increase its expenditure in sports related infrastructure and equipment.



**KABI JAGADRAM ROY GOVERNMENT GENERAL DEGREE COLLEGE**

**INTERNAL QUALITY ASSURANCE CELL (IQAC)**

Mejia, Dist. Bankura, PIN 722 143 (West Bengal)

Office: +91-3241-250250; website: www.ggdcmjia.in; e-mail: kjrggdcmejia@gmail.com

- f) The college authority must send prayer to the Department of Higher Education for the appointment of faculty members in the department of English and a librarian on urgent basis.

*As per the discussion in the IQAC meeting of 31/01/2025, the members of the IQAC hereby agree to the summary of the feedback analysis and suggested action taken report. Members also requests the IQAC convenor, to forward the report to Officer-in-Charge of KJRGGDC and to the Director of IQAC, Bankura University.*

**NAME**

**SIGNATURE**

1. Shri Alope Kr. Das

2. Dr. Asesh Kr. Maji

3. Dr. Bikash Chakraborty

4. Dr. Kalyan Mukherjee

5. Dr. Goutam Dey

6. Dr. Sutista Ghosh

7. Shri Writtick Bhattacharya

8. Mrs. Arpita Chauni

9. Dr. Arijit Chatterjee



  
Co-ordinator, IQAC  
Kabi Jagadram Roy Government  
General Degree College  
Mejia, Bankura, PIN-722143