



Government of West Bengal  
Office of the Principal  
Kabi Jagadram Roy Government General Degree College  
MEJIA – 722143

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**1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website**

## **Intimation of feedback analysis & action taken report to Bankura University**

*Muaji*

Co-ordinator, IQAC  
Kabi Jagadram Roy Government  
General Degree College  
Mejia, Bankura PIN-722143



*ahs*

Officer-in-Charge  
Kabi Jagadram Roy Govt. General Degree College  
Mejia-722143 Dist-Bankura, W.B.



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Memo No: 080A/IQAC-BKU

Date: 26/05/2023

From  
Officer-in-Charge

To  
The Director  
Internal Quality Assurance Cell (IQAC)  
Bankura University  
Main Campus, P.O.: Purandarpur, Dist.: Bankura,  
Pin- 722155, West Bengal

**Sub: Intimation regarding report on the academic performance and ambience of Kabi Jagadram Roy Government General Degree College based on the analyses of feedbacks received from students, guardians and teachers and Action Taken Report for the Academic Year 2022-2023.**

Sir,

The Internal Quality Assurance Cell (IQAC), Kabi Jagadram Roy Government General Degree College, Mejia has carried out exercises during April, 2023 for the evaluation of Academic Performance and Overall Ambience of the college for the Academic Year 2022-2023 through analysis of feedback received from students, guardians and teachers.

The Feedback Analysis Report and Action Taken Report (Enclosure-I) on the academic performance and ambience of the college for the Academic Year 2022-2023 is enclosed herewith for your perusal and further necessary action, if any.

Thanking you,



Yours faithfully,

*[Handwritten Signature]*  
26/05/2023  
(Officer-in-Charge)

Encls: As stated above

Officer-in-Charge  
Kabi Jagadram Roy Govt. General Degree College  
Mejia-722143, Dist-Bankura, W.B.

*Received*  
*[Handwritten Signature]*  
30/05/2023





**KABI JAGADRAM ROY GOVERNMENT GENERAL DEGREE COLLEGE**  
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**Enclosure-I**

**FEEDBACK ANALYSIS REPORT ON ACADEMIC PERFORMANCE  
AND OVERALL AMBIANCE OF THE COLLEGE (SESSION: 2022-23)**

The Internal Quality Assurance Cell (IQAC), Kabi Jagadram Roy Government General Degree College, Mejia carried out exercises during April, 2023 for the evaluation of Academic Performance and Overall Ambiance of the college for the Academic Year 2022-2023 through analysis of feedback received from students, guardians and teachers. The salient points of the feedback analysis are as follows:

**1. STUDENTS' FEEDBACK ANALYSIS**

**A. Summary of the comments and suggestions received from the students:**

Many students have mentioned lack of sports facility, internet connectivity, ICT tools facilities in the college campus. Unavailability of canteen services and poor condition of student common room are also matter of concern for them. The students also demanded for special classes for competitive examinations.

**B. Conclusions drawn from the analysis of the feedback received from students:**

- a) Although students are mostly satisfied with the overall ambiance of the college, there are some discontents over the basic amenities available in the college campus, like drinking water, toilets, canteen, common room etc.
- b) Students are largely satisfied with the cultural activities hosted and patronized by the college. But on the other hand, they are not happy with the scope of sports activity and infrastructure related to sports in the college campus.
- c) Majority of the students are satisfied with the scope of grievance redressal in the college, which might be due to the excellent teacher-student relation in the college. This is also corroborated by their feedback on teacher-student relation.
- d) Students have expressed their satisfaction over the academic performance of the college. But there are discontents over the library, internet connectivity, and ICT facilities in the college.
- e) Students are satisfied with the teachers' overall performance like: completion of syllabus, communication skill, preparedness, regularity, and discipline. They are also satisfied with the curriculum and its delivery.

  
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**C. Action Taken Report on students' feedback**

The detailed report of analysis of students' feedback has been placed in IQAC meeting dated 26/04/2023. After long and careful discussion, the members of the IQAC unanimously propose the Officer-in-Charge to take the following measures:

- Basic amenities of the college are to be renovated and enhanced. Number of water cooler cum purifiers to be increased. toilets, common room, canteen are needed to be renovated.
- The college authority should ask for funds from the Department of Higher Education to set up its own playground. Also, the college will try to increase its expenditure in sports related infrastructure and equipment.
- The student access to computers, internet, and ICT tools has to be enhanced.
- Digitization of library facility has to be implemented soon.
- IQAC suggests head of the departments to plan for special classes/ certificate courses, which will be beneficial for the students in competitive examinations.

**2. GUARDIANS' FEEDBACK ANALYSIS**

**A. Summary of the comments and suggestions received from the guardians:**

Some of the guardians have mentioned lack of sports facility, internet connectivity in the college campus. Unavailability of canteen services and poor condition of students' common room are also matter of concern for them.

**B. Conclusions drawn from the analysis of the feedback received from guardians:**

- The guardians of the students are mostly satisfied with the overall ambiance of the college. However, there are some discontents over the basic amenities available in the college campus, like drinking water, toilets etc.
- Although most of the guardians are happy with the safety and security in the college campus, some of them raised their concern over it.
- The guardians of the students are not satisfied with the scope of extracurricular activities hosted in the college. Lack of infrastructure and equipment related to sports are one of the major reasons behind this dissatisfaction.
- Guardians are overwhelmingly happy with the teacher-student relation in the college.
- Guardians have expressed their satisfaction over the overall academic performance of the college. They have mostly agreed to the fact that the curriculum and its delivery helps the development of knowledge, skills, analytical abilities, personality, and human values of the students.
- Guardians are concerned over scope of employability in the curriculum.



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**C. Action Taken Report on guardians' feedback**

The detailed report of analysis of guardians' feedback has been placed in IQAC meeting dated 26/04/2023. After long and careful discussion, the members of the IQAC unanimously propose the Officer-in-Charge to take the following measures:

- a) Basic amenities of the college are to be renovated and enhanced. Number of water cooler cum purifiers to be increased. toilets, common room, canteen are needed to be renovated.
- b) Safety and security of the students in college campus are a matter of concern for some of the guardians. College should arrange more security guards. Cleaning of shrubs and gardens should be done in regular basis.
- c) The college authority should ask for funds from the Department of Higher Education to set up its own playground. Also, the college will try to increase its expenditure in sports related infrastructure and equipment.
- d) IQAC requests head of the departments to plan for special classes/ certificate courses, which will be beneficial for the employability of the students (example: classes for competitive examinations).
- e) More interactions with guardians are needed.

**3. TEACHERS' FEEDBACK ANALYSIS**

**A. Summary of the comments and suggestions received from the teachers:**

Some of the faculty members have mentioned that there are inadequate number of classrooms, computers, printers in the departments. Unavailability of the canteen services and poor condition of the student common room are also matter of concern for them. Some of the teachers have mentioned lack of sports facility (infrastructure and equipment), internet connectivity (Wi-Fi), ICT tools in the classrooms. The scope of pursuing research work is also limited in the college campus. Digitization of the library, with the access to the journals is needed. More attention should be paid to the basic amenities like drinking water, toilets etc. There are no toilets for differently abled people. Also, to avoid frequent power disruption in the college, installation of solar panels is very much beneficial for the institution and its stakeholders.

**B. Conclusions drawn from the analysis of the feedback received from teachers:**

- a) The teachers are mostly satisfied with the overall ambiance, safety and security, and basic amenities available in the college campus (like drinking water, toilets, canteen etc.),



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- b) A significant number of the teachers are not satisfied with the facilities like library, ICT-enabled classrooms, laboratory etc. Necessity to digitize the library has been addressed by some of the faculty members. Even some of them have mentioned severe inadequacy of classrooms, computers, and printers in departments.
- c) Many faculty members are not satisfied with the scope of pursuing research in the college. Some have suggested that the college should have subscriptions of relevant journals/e-journals.
- d) Although most of the faculties are happy with the extracurricular activities of the college, lack of sports infrastructure and equipment have been addressed by some of them.
- e) Majority of the teachers are happy with the academic performance of the college.
- f) The teachers believe that the curriculum and its delivery help the students develop their knowledge, analytical abilities, skills, human values, personality etc.
- g) There are some important suggestions raised, like: installation of solar panels to avoid frequent power disruptions in the college, computers with internet connectivity (through Wi-Fi) with access to students and teaching and nonteaching staffs.

**C. Action Taken Report on teachers' feedback**

The detailed report of analysis of teachers' feedback has been placed in IQAC meeting dated 26/04/2023. After long and careful discussion, the members of the IQAC unanimously propose the office of the principal to take the following measures:

- a) Teachers are mostly satisfied with the basic amenities of the college. But there are some issues raised, like: number of water cooler cum purifiers to be increased, toilets, common room, canteen are needed to be renovated.
- b) Numbers to computers, internet connectivity, and ICT tools in classroom must be enhanced. Digitization of library facility should be implemented soon.
- c) Increased number of computers with internet connectivity will improve the scope of pursuing research work in the college.
- d) The college authority should ask for funds from the Department of Higher Education to set up its own playground. Also, the college will try to increase its expenditure in sports related infrastructure and equipment.
- e) The college authority will also ask for funds to install solar panels with net metering system, which will be beneficial to all of the stakeholders of the college.

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